

OEA Management Customer Service Survey Report - April 1, 2012- June 30, 2012

Did our staff respond in a timely manner?	Did our staff answer any question(s) you had to your satisfaction?	Was our staff professional?	Was our staff courteous?	As a result of our assistance, do you anticipate taking action that will result in positive outcomes for you and the environment? Please explain if desired.	Do you have specific suggestions on how we can improve our OEA services?	Would you recommend our OEA services to others?	Did our staff provide excellent customer service?	Which best describes your affiliation?
Yes	Yes	Yes	Yes	Yes		Yes	Yes	Education
Yes	Yes	Yes	Yes	Yes		Yes	Yes	Other:[natural gas pipeline]